

RacingHouse Claim Form

For lost or damaged domestic or international shipments

eBay item #: _____

Recipient Information

Recipient's Name/Contact _____

Company _____

Address _____

City _____ State/Province _____

Country _____ ZIP/Postal Code _____

Phone _____ Fax _____

E-mail _____

Shipment Information

Received Date _____ No. of package _____

Contents of shipment _____

Loss

Describe damage to outer packaging _____

Damaged

Describe damage to inner contents _____

Other

Describe inner packaging _____

Declared value \$ _____ Declared value for customer \$ _____

Customer remarks _____

Required Signature

The foregoing statement of facts is hereby certified as correct

Signature _____ Date _____

Customer's Name (please print) _____ Phone _____

Customer's Address _____

DAMAGE CLAIMS: All damaged packages must be reported to RacingHouse immediately. If you need a replacement set promptly, deposit might be needed. Full deposit will be refunded upon claim approved by freight carrier. However, please acknowledge RacingHouse is not responsible for damages caused during transition of the package, therefore not be held liable for cost of shipping nor obligated to send replacement products. No claims whatsoever will be accepted if the damage was caused by customer's abuse, negligence, or mishandling. No claims will be accepted if reported after 7 days from the date package received. After claim authorized, the package will be subject to submission to the freight carrier for inspection and approval for repair or replacement of merchandise. However, after they inspected the shipment and found that there was no visible damage to the outer carton or its contents, customer will be responsible for all shipping and handling fee. A copy of the damage inspection report is available upon request.

Please return the completed form by fax to: 1-626-435-2927

For any question, please contact us at:

Phone: 626-435-2931 Email: racinghouse2004@yahoo.com